

STATEMENT 24/03/2020 - COVID-19

Dear customers, suppliers and partners,

Given the current pandemic situation declared by the WHO by Covid-19, and the alert situation in Spain formalized in Real Decreto 463/2020, of March 14th, we want to inform you that CORALIM ADITIVOS, S.L. has been taking measures in advance aimed primarily at protecting the health of our workers, customers, suppliers and collaborators.

Our objective is to guarantee the supply and quality of service as long as the situation and circumstances that are beyond our reach make it possible and feasible, with the maximum protection of our products and the minimum exposure of our employees and their families.

Most of the positions are telecommuting, according to our responsibility and solidarity towards our employees and the rest of the population.

Additionally, within the measures already adopted, in order to limit the presence of personnel in the facilities, departures will be concentrated, as far as possible, on alternate days: Tuesday and Thursday one week, Monday, Wednesday and Friday the following.

We recommend that, whenever possible, expand your stocks and communicate your orders earlier than usual.

Please note that delivery times may be extended due actual situation affecting also transport companies and that our estimate of the delivery time may also be for guidance only.

Having said that, we want to answer to the most frequently asked questions these days:

- Are you producing normally?

At our factory in Morocco, for the moment, we are working normally. This is for synthetic and some natural dyes. If we receive any new information in this regard, we will keep you informed.

- Do you foresee stop production scenarios?

Not for the moment

- Are you promoting staff to take vacations?

No, but we have taken measures in accordance with the Health Authorities recommendations, such as telecommuting in positions where this is possible, expanding the distances between workers by more than a meter and a half, using gloves, hydro-alcoholic gel, etc.

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- Do you have any employee quarantined by Covid-19?

No

- Can you ship the products normally?

Currently yes, but we depend on the logistics warehouse for the operations to continue working as normally as possible under the circumstances, as do the transport companies. All of this subject to the Guidelines set by Authorities.

- Are you having supply problems?

In some of the products for sale that are imported from China. Which? Citric acid, some vitamins, some minerals, preservatives, sweeteners ...

- Do you have any supply recommendations?

Nobody can predict how this situation will progress, when it will finish nor what new measures will have to be incorporated following the Health recommendations.

If you can expand your stock we believe that it is the safest way to ensure that there is no supply problem since there are facts that are beyond our control such as transport or any additional measure that might be forced to implement in the warehouse where we have our merchandise.

Thank you.

Do not hesitate to contact us with any questions or comments.

Until this situation is overcome, please be patient and take care!



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